



UNIFIED COMMUNICATION SERVICES

INTEGRATED VOICE, CONFERENCE AND MESSAGING FOR ENHANCED COLLABORATION

In the current business environment, employees demand the flexibility to work from wherever they want and whenever they want. Organizations have to provide them with modern communication tools such as desk and mobile phones, email, instant messaging, voice messaging and video conferencing. Overall these tools and applications empower collaboration and improve employee productivity. However, keeping up with administering and securing all these applications for a growing organization is a burden on the IT team. How can organizations combine all these tools in to one system that is simple to manage and also eases the flow of communication among devices?

ALL THE TOOLS YOU NEED, IN ONE MANAGED SYSTEM

Secured Retail Networks' Unified Communication Services integrate all the communication tools and applications your employees need to collaborate and be productive. We take time to understand your communication requirements and then build a service around them. Instead of working with multiple vendors to build and maintain your system, you simply partner with us. We will put in place one cloud hosted system at a monthly per user cost to minimize your capital expenditure. This way our service is built to grow with your organization and you have the elasticity to dynamically add and subtract users.

Our service addresses the basic and advanced communication needs of your organization and allows you to manage collaboration within one location or among multiple locations nationwide. You focus on your business while we deploy and manage a unified communication system that seamlessly integrates all the tools you need. You work with our engineers to provision or deprovision users and troubleshoot any technical issues. Overall, the service allows you to minimize capital expenditure, reduce travel costs and improve user productivity all while making it simpler to manage the tools that empower workplace collaboration.

FEATURES





- UC Services tailored for your business environment and collaboration needs
- Monthly per user cost model
- One end-user based system for all your communication needs
- Proactive monitoring and management
- Qualified engineers resolving technical issues
- 8 x 5, Level 2 and Level 3 Support
- Add-on field services available for deployment

BENEFITS

- Enhance business processes that rely on collaboration
- Minimize CapEx with cloud hosted communication tools
- Empower users to work on the go
- Reduce travel costs associated with meetings
- Improve user productivity
- Increase workflow efficiency
- Elasticity to dynamically add and subtract users

UNIFIED COMMUNICATION TOOLS

Secured Retail’s Unified Communication Services include telephony, conferencing, messaging and clients. Each tool is equipped with standard features and add-ons. This allows us to tailor the service to your business environment and collaboration needs. A cloud hosted solution also allows you to add new features as quickly as you need them.

Tools	Features
 <p>Telephony</p>	<ul style="list-style-type: none"> • Hosted VoIP with DID for every user • Auto Attendant • Voicemail with voice-to-text • Fax-to-email • Long distance – US/Canada • Enhanced 911 Service
 <p>Conferencing</p>	<ul style="list-style-type: none"> • Voice conferencing bridges and access codes to easily schedule conference calls • Video conferencing for face-to-face collaboration
 <p>Messaging</p>	<ul style="list-style-type: none"> • Hosted Exchange to access e-mail from anywhere • Instant messaging
 <p>Clients</p>	<ul style="list-style-type: none"> • Accession client for mobile allows users to place and receive calls on their personal mobile devices • Desktop client allows users to place calls directly from the computer

*This chart lays out the features for each tool. It does not differentiate the standard features from the add-on features.

TECHNOLOGY PARTNERS



Secured Retail Networks, Inc. is a consulting and solution integration firm specializing in security and network compliance. We provide security solutions for organizations in the consumer goods retail, restaurant, hospitality, education and healthcare industries. We take time to understand the security requirements of businesses and provide them with the best security solutions to support the operations of their company. Secured Retail Networks, Inc. goes beyond information security and strives to deliver information assurance so that our customers can relax and leave us to respond to their business security risks. Our portfolio consists of world-class restaurants and retailers across the country.



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